



6212 NE 78th Court, Suite B - Portland, OR 97218
Phone: (503) 255-1388 - Fax: (503) 255-1809 - www.airpethotel.com

Owner Information



Name _____ Date _____

Address _____

City _____ State _____ Zip _____

Home Phone _____ Cell Phone _____ Work Phone _____

Email Address _____ How did you hear about AirPet Hotel? _____

Emergency Contact(s)



Name _____ Relation _____ Phone _____

Name _____ Relation _____ Phone _____

Veterinarian



Clinic Name _____ Vet Name _____

Address _____ Telephone _____

Pet Information



Pet #1 Name _____ Breed _____ Weight _____ Age ____ Sex ____ Neutered / Spayed (circle one)

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Health and Nutrition



Does your pet have...Any medical problems? (please list) _____

Any movement or activity restrictions? _____

Any allergies or food sensitivities? _____

Will your pet need any medications while in our care? _____ If so, please describe, including frequency and dosage:

How much and often do you feed your pet? _____

What kind of food? _____ Any vitamins or other supplements? _____

Other health or nutrition issues: _____



Has your pet been...Boarded before? _____ In daycare before? _____ To a dog park or other group? _____

Any problems? _____

How does your pet get along with other pets? _____

Does your pet tend to be...Dominant? _____ Submissive? _____ Playful? _____

Shy? _____ Aggressive? _____ Defensive? _____

How does your pet get along with people? _____

With strangers? _____

What types of people or animals does your pet fear or dislike? _____

Objects, noises, other? _____

Has your pet ever threatened or snapped at someone? _____ If so, what were the circumstances? _____

Has your pet ever bitten a person or animal? _____ If so, what were the circumstances? _____

Does your pet have any problems in the following areas? If yes, describe:

Houstraining/Marking _____

Chewing/Destroying _____

Separation Anxiety _____

Fence Jumping/Climbing _____ How high? _____ (NOTE: AirPet Hotel fences are 6 feet high)

Other escape artist tricks _____

How long and how often is your pet walked or exercised? _____

What kinds of games/toys does your pet like? _____

Please list commands and tricks your pet knows: _____

Other information about your pet that might be helpful: _____



AirPet Hotel aims to provide a safe, healthy, and happy environment for your pet. To ensure the safety and health of your pet and our other guests, we require all of our guests to comply with the following rules and regulations.

Age: All pets must be 6 months of age or older.

Sex: All dogs and cats should be spayed or neutered. Special arrangements may be made for an intact pet; however, availability is limited. Please contact us for details.

Vaccinations: Owners must submit written proof that their pets have received the following vaccinations.

For Dogs:

Rabies in the last **3 years**

DHAPPC (Distemper, Hepatitis, Adenovirus, Parainfluenza, Parvovirus, Coronavirus) in the last **12 months**

Kennel Cough (**Bordatella**) in the last **12 months** (**Bordatella** boosters are **recommended every 6 months**)

For Cats:

Rabies in the last **3 years**

FVRCP (Rhinotracheitis, Calici, Panleukopenia) in the last **12 months**

Leukemia in the last **12 months**

Health: All pets must be in good health. Owners certify that their pets are in good health and have not been ill in the last 30 days. On admission, all pets must be free from any condition that may jeopardize other guests. Pets that have been ill with a communicable condition in the last 30 days will require veterinarian certification of health to be admitted or readmitted. Please note that communicable disease is a real risk in any kennel or daycare environment. (Think of kids in kindergarten!) While proper vaccinations are no guarantee of immunity, they do help protect your pet as well as our other guests. We appreciate your attention to these health matters.

Fleas: AirPet Hotel recommends that your pet be treated for fleas within the **30 days** preceding check-in with **Frontline** or a comparable product.

Behavior: Owners certify that their pets have neither harmed nor shown any aggressive or threatening behavior toward any person or any other pets.

Application: All guests must have a complete, up-to-date, and approved customer questionnaire on file.

Payment: Payment is due at check-in. Adjustments will be made at check-out, as necessary. We accept Mastercard, Visa, personal checks, and cash. Periodic payment options (monthly or otherwise) are available to our regular customers and are due in advance; please contact us for more information.

Reservations and Cancellations: Reservations should be made at least 24 hours in advance of check-in. Customers will be asked for credit card information when making a reservation. Reservations may be made on the day of check-in if space is available. To avoid a 50% cancellation fee, we require at least 5 days notice of cancellations during holiday periods and 24 hours notice during non-holiday periods.

Extensions and Abandonment: Customers needing to change the duration of their pet's stay should notify us as soon as possible. We will make reasonable efforts to accommodate such changes. If a pet is left at AirPet Hotel for more than 10 days after its scheduled pick-up date, and we have been unable to contact the pet's owner, we may consider that pet abandoned. AirPet Hotel reserves the right to seek a new home for an abandoned pet, and/or seek all legal remedies against the abandoning owner. Upon reservation, all customers authorize a credit card charge of \$500.00, which will be used to defray our costs in case of abandonment.



AirPet Hotel Customer Agreement



For the purposes of this agreement, the term “pet” shall be understood to mean one or more animals left in the care of AirPet Hotel, LLC and belonging to the undersigned customer of AirPet Hotel, LLC.

1. I certify that I am the legal owner of the pet that I am leaving in the care of AirPet Hotel.
2. I understand that I am solely responsible for any harm to persons or animals or any property damage caused by my pet while in the care of AirPet Hotel.
3. I further understand and agree that in admitting my pet, AirPet Hotel has relied on my representation that my pet is in good health, has timely received necessary vaccinations required by AirPet Hotel and documented hereafter, and has not harmed or shown aggression or threatening behavior towards any person or any other pet.
4. I further understand and agree that AirPet Hotel and its staff will not be liable for any problems that develop with my pet, provided reasonable care and precautions are followed, and I hereby release them of any liability, including, but not limited to, loss or damage due to disease, death, escape, theft, fire, fight, injury to persons, other pets, or property, or other unavoidable causes, arising from my pet’s stay at AirPet Hotel.
5. I further understand and agree that any problem that develops with my pet will be treated as deemed best by the staff of AirPet Hotel in their sole discretion, and that I assume full financial responsibility for any and all expenses involved.
6. I further understand and agree that any problem that develops with my pet may, in the judgment of the staff of AirPet Hotel, require immediate veterinary attention, and I authorize AirPet Hotel and its staff to seek such attention from a veterinarian of their choice, at my sole responsibility and expense. In the event that AirPet Hotel, cannot, after reasonable effort, contact me about such a problem with my pet, I request that any veterinary attention my pet receive not exceed a projected financial cost of \$_____.00 _____ (*initials*) without my further instruction, and I release AirPet Hotel and the veterinarian of its choice from any liability should this cost be exceeded.

I certify that I have read and understood the rules and regulations set forth on the preceding page and that I have read and understood this agreement. I agree to abide by the rules and regulations and accept all the terms, conditions, and statements of this agreement.

Signature of Owner

Date

Pet Name(s)
